

## Electric Vehicle Buyer Guide: Universal Checklist

### (A) Pre-pickup items

- Check all of paperwork for the correct name and address for all buyers.
- ] Confirm the actual vehicle's VIN matches all of your paperwork.
- Verify that the vehicle's body color, interior, options, and wheels match what you configured.
- Bring proof of down payment having been made if sent before, and the final payment, if required.
- Bring a printed insurance card if possible, if not, bring a digital copy.
- Call pickup location to confirm vehicle is on-site (no delay in shipping).
- ] Download the any associated vehicle manufacture App.
- Check for any outstanding recalls

## (B) Exterior inspection

- Inspect body exterior paint for defects.
- Inspect under the car for signs of damage or scratches from test drives or transport.
- Check along all body panels for gaps or misalignment, especially the hatch gap, front trunk alignment and general fender gaps.
- Inspect wheel for damage or paint defects, confirm aerocovers (hubcaps) are in the vehicle, if equipped.
- Inspect all glass. It should look clear with no damage. If the vehicle is equipped with the double pane glass, check for distortion at different levels.
  - Check for proper windshield trim installation.
  - Check black triangle applique at side mirrors for proper fitment.
- Check for discoloration / rainbow hue of surrounding trim.
- ] Test all doors to ensure they open and close easily.
- ] Test opening and closing of the hatch with auto-close button, if applicable.
- Confirm the charge port can be opened from the outside with the vehicle unlocked.



If equipped, check edges of the spoiler for any signs of separation from the body. If available and purchased, confirm tow package is installed.

Check all exterior lights and cameras for condensation.

Inspect all-weather seals around door gaps and windows for damage and fitment.

Confirm the correct number of key cards/keys come with the vehicle.

Test unlocking and locking of vehicle the key cards/keys.

## (C) In the driver's seat

	Verify the vehicle is charged at 80%+ (if required for travel to home destination).
	Set driver profile and seat memory system.
	Check for any error messages on the display screen.
	Bring up the menu from the main screen. Confirm proper VIN and Spec.
	Confirm any pending software is download.
	Try navigating to a set location to confirm navigation is completely loaded.
	Test wireless phone charger. You may need to remove your phone case.
	Check each window operation for speed and any noises. Note that double pane
	glass will move slower than normal glass.
	Make sure heat and air conditioning work at full power. Be sure to move air vents
	all around and follow the airflow to confirm proper function.
	Make sure heated seats / steering wheels are working.
	Test the sound system to ensure all speakers are working, including the amplifier if
	equipped.
	Adjust the vehicle your steering wheel and mirror adjustments. Confirm that both
	are working and have full movement.
	Test vehicle's horn.
$\square$	Test the vehicle's exterior pedestrian speaker. (older vehicles may not be so

equipped).

Check windshield for distorted view. Try this from the drivers and passenger's seat.

- Test the windshield wipers.
- Test the rearview camera and blind spot cameras.
- Test the turn signals.

Check side mirrors folding and positioning operation.

Check sun-visor operation and mirror condition.

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Check the rearview mirror for clarity.

Confirm the keycards/keys start the vehicle.

] Check the glovebox for fitment and opening/closing.

] Confirm that you can open and close the front trunk and hatch.

] Test voice command, if equipped.

## (D) Interior inspection

Inspect interior upholstery and all surfaces for damage or issues with build.

Check the windshield and windows for cracks, chips or distortion.

] Check all seat belts for proper operation and condition.

Check seats for noises and all directions of adjustment.

Check that the rear seats fold-down properly and pull up normally.

## (E) Connectivity inspection

Test power in USB ports

Check DC receptacle(s) have power, if equipped.

- Pair your smartphone to your vehicle via Bluetooth.
- Confirm that you can connect to the local center's WiFi.

# (F) Lighting inspection

Check vanity mirror lights and front lights.

Check dome light.

Check driver & passenger door puddle lights.

Check all door lights.

Check glovebox operation including light.

- Check trunk lights.
- Check headlights (low & high beam).
- Check front and rear turn signal lights.
- Check rear wing/quarter panel puddle light.
- Check brake lights.

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#### (G) Inspect charging ability

Check that the charge port door opens and latches correctly.

Check charge port indicator light.

Test charger on site.

Test at level 2 and level 3 charger, if available.

#### (H) App setup and final items

Sync manufacturer App to the vehicle.

If more than one driver, add them to driver profile on the app and on the vehicle.

Set the App as the Vehicle's key. Confirm all actions work accordingly.

Verify any additional items that were specified as being included with purchase.

• Mobile charger

• Floor mats

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